




# 2022 ANNUAL REPORT

Village Fire Department



[www.villagefire.org](http://www.villagefire.org) 

901 Corbindale Road  
Houston, TX 77024 

## Our Mission

Our mission is to save lives, protect property, and serve our community with courage, commitment, and compassion.



## Who We Serve

Village Fire Department proudly serves all six Memorial Villages: Bunker Hill, Hedwig, Hilshire, Hunters Creek, Piney Point, & Spring Valley. The department provides both fire and emergency medical services to a coverage area of over 9 square miles, with a residential population of over 20,000 people and a growing daytime population.

## ISO Rating

The Insurance Service Office (ISO) rating is a classification of public fire protection services. This has a direct effect on insurance rates for residents and businesses in the community. Village Fire Department holds an ISO Class 1 rating, which is the best rating possible. VFD continues to evaluate all fire protection services to maintain the ISO Class 1 rating.





# Highlights & Accomplishments

## Training

- Onboarding of new hires
- Additional TCFP specialized certifications
- Higher TCFP certification levels
- Fire & EMS continuous training
- Swift water rescue
- Vertical rescue
- Cadaver lab training for advanced skills



## Station & Staff

- Substantial completion of station renovation project
- Added 3 full-time positions for staffing Rescue 2
- Brian Croft moved to work with Fire Marshal
- Brian Sandifer promoted to Captain

## Community Risk Reduction

- Community CPR classes
- School visits
- Station tours
- Community Open House

## Upcoming Highlights

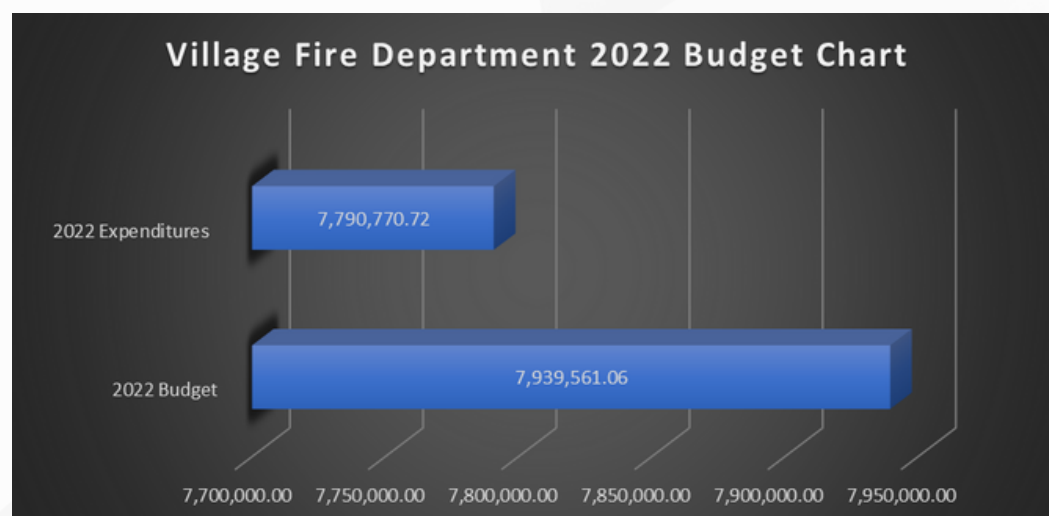
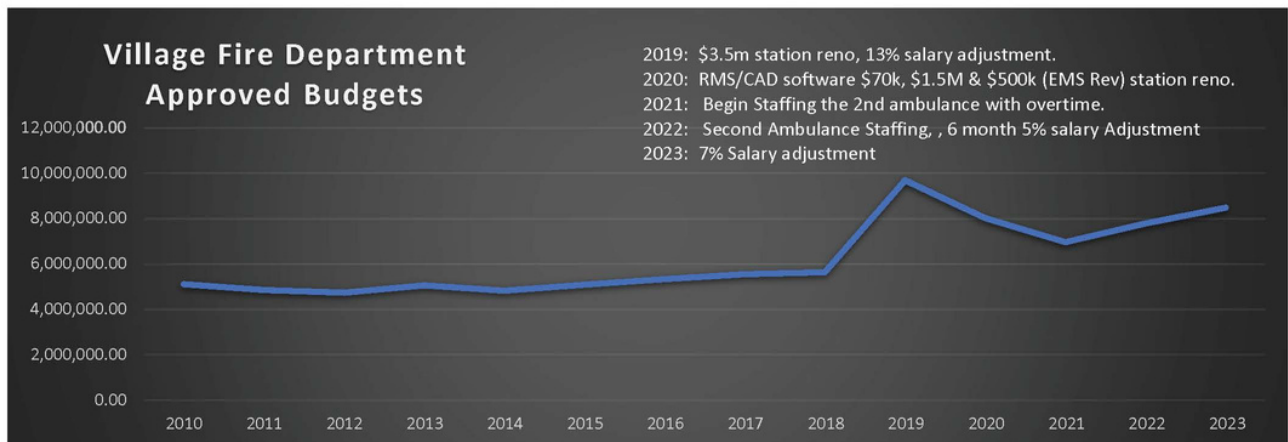
- Annex & training tower roof replacement
- Expecting delivery of 2 new replacement ambulances
- Awaiting delivery of replacement bunker gear
- ISO re-evaluation March 2023
- Fire Marshal retirement
- Training at live burn facility

# Organization Chart



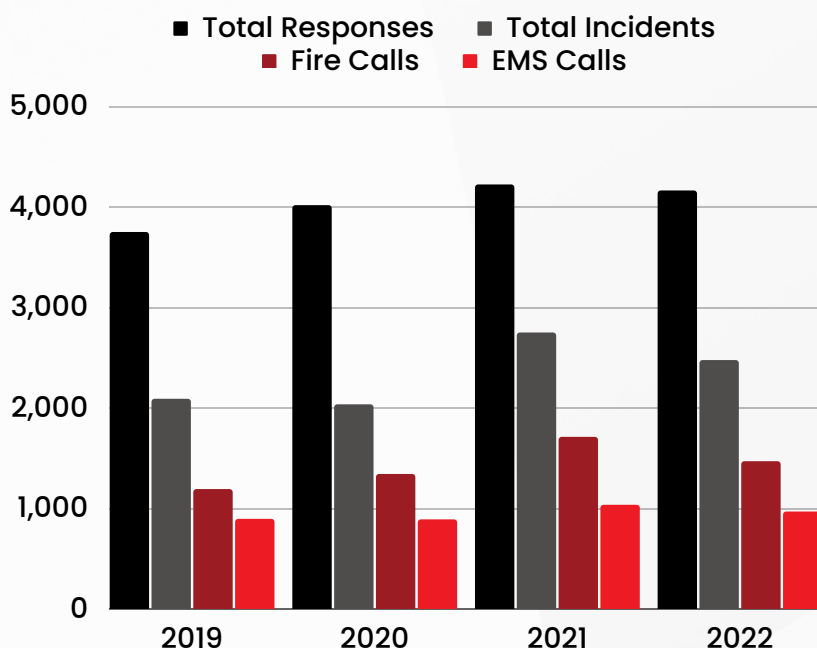
# Financial Highlights

- Addition of staffing for a second ambulance
- 5% salary adjustment for most employees
- Unforeseen replacement of firefighter protective gear, discovered to be manufactured with carcinogens.

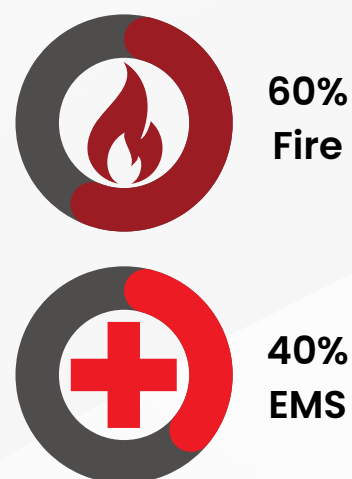


# Responses & Incidents

## Responses, Incidents, & Call Type by Year



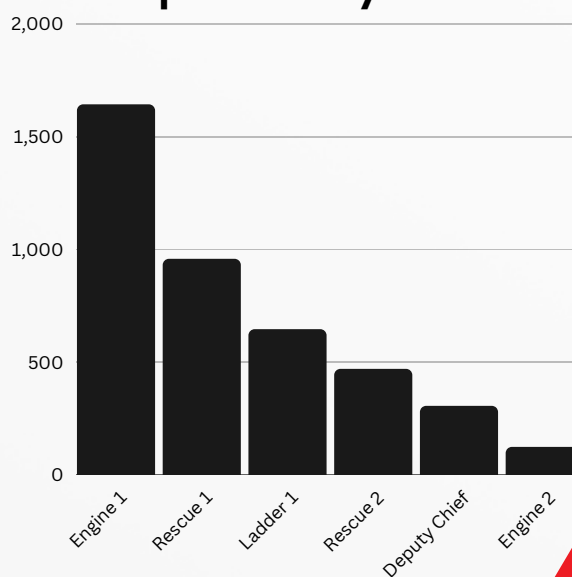
## 2022 Call Types







2022's total call volume was 2475 incidents resulting in 4160 responses.

An incident is one call. A response is counted each time a truck is sent to respond to a call. One call or incident may require two or more trucks resulting in more than one response per incident.

## Responses by Truck



# Response Times

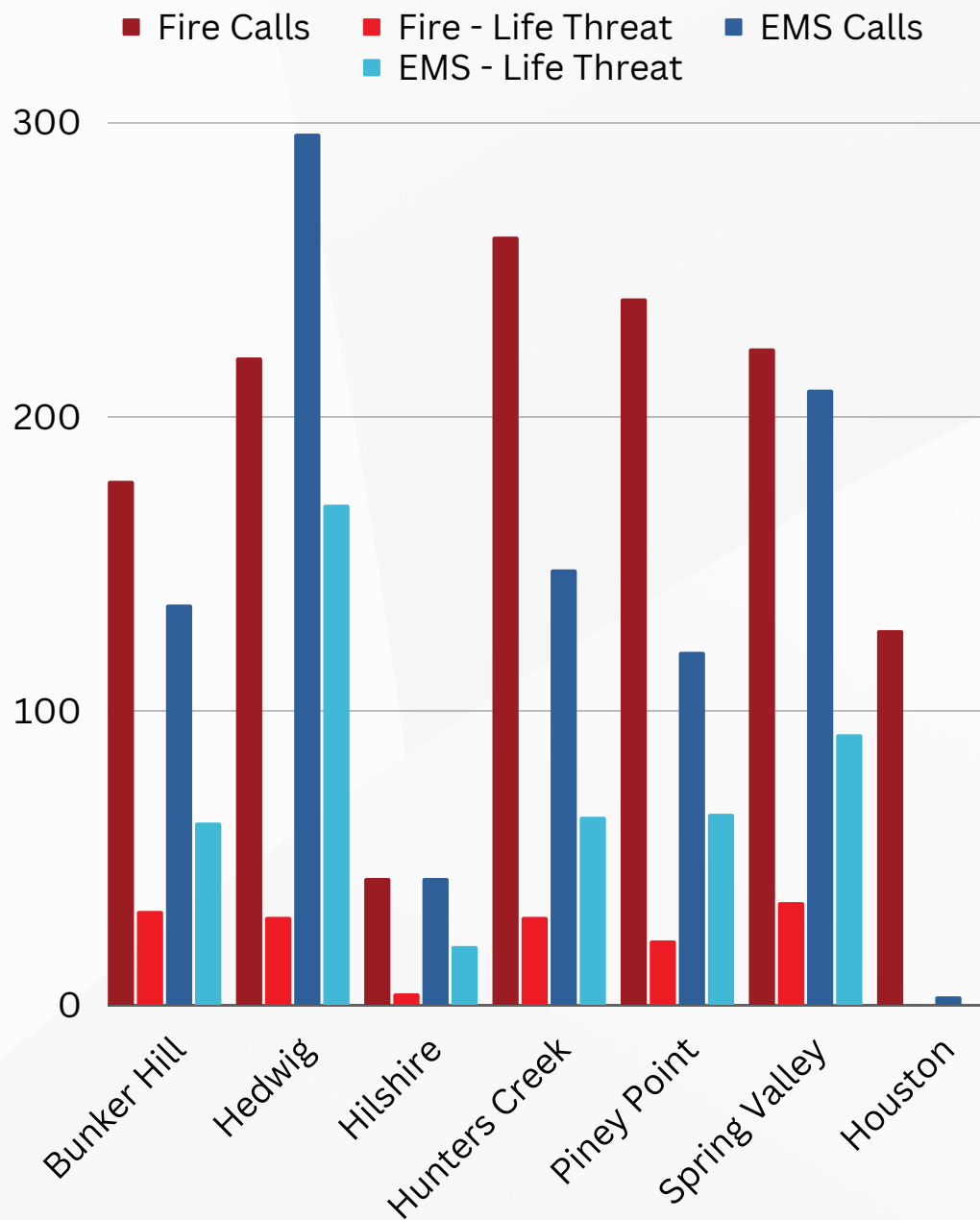
Type	Standard/ Base	VFD Average Time *	Compared to the Standard/Base...	
Dispatch	0:60	0:42	VFD 30% faster	
Turnout	0:60	0:56	VFD 0.07% faster	
Fire Response	6:50	4:17	VFD 37.3% faster	
EMS Response	6:30	4:35	VFD 29.5% faster	

\*VFD times shown above are for *high priority calls*

By Location:	Bunker Hill	Hedwig	Hilshire	Hunters Creek	Piney Point	Spring Valley
Avg. 1st Resp.	4:55	4:20	3:11	3:54	2:36	3:02
Avg. Fire Resp.	4:49	3:36	4:39	4:47	4:22	4:35
Avg. EMS Resp.	5:59	4:20	5:36	5:44	5:13	4:54

# Call Types By Location

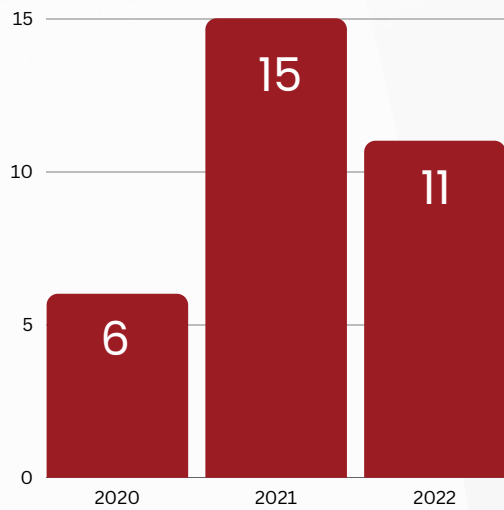
Call Types by Location



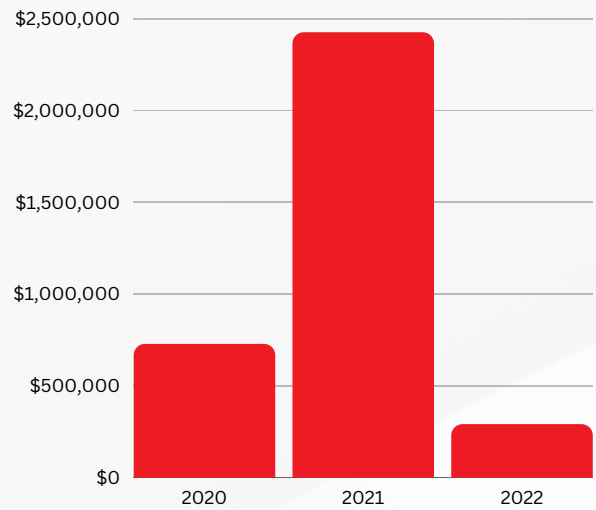


# Fire

## Structure Fires



## Fire Loss



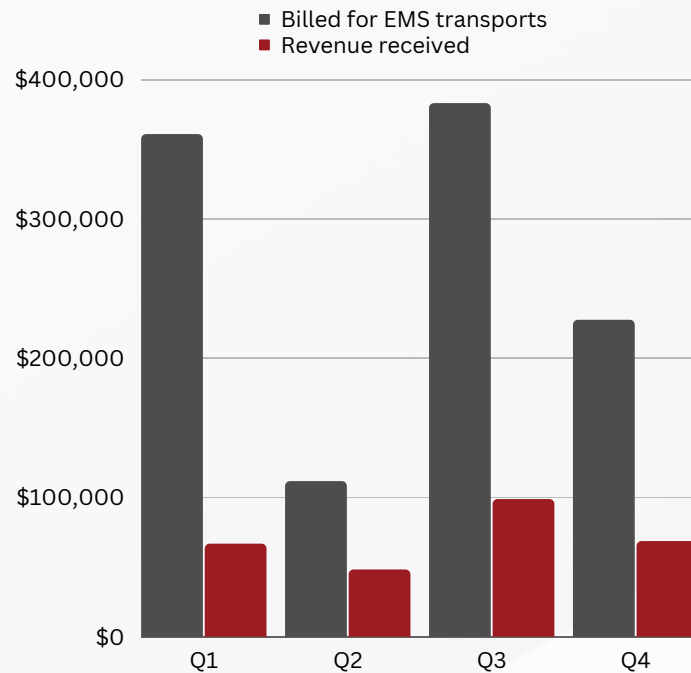
# EMS

## Patients

- 931 total VFD patients
- 680 patients transported

- 56% age 50+
- 38% age 70+

\*age data from ImageTrend  
patient reports Apr - Dec 2022  
(790 total patients)



Total amount billed for EMS transports: **\$1,082,088.19**

Gross amount received for EMS transports: **\$285,427.84**

Average collected **per patient** transported: **\$423.67**



**Average response time to  
high priority EMS calls:**

**4 minutes,  
35 seconds**

**...that's 29.5% FASTER  
than the standard/base!**

# Most Common Calls in 2022

## Fire Type Calls

346	Fire Alarm Residence	28	Automatic Aid Gas Leak
239	Motor Vehicle Collision	23	Automatic Aid Elevator Rescue
114	Service Call Non-emergency	22	Gas Leak
111	Automatic Aid Apartment Fire	19	Vehicle Fire
85	Fire Alarm Business	18	Automatic Aid
64	Fire Alarm Church or School	18	Check for the Smell of Smoke
53	Check For Smell of Gas	17	Transformer Fire
49	Automatic Aid House Fire	15	Elevator Rescue
44	CO Alarm No Symptoms	15	House Fire
38	Automatic Aid Building Fire	13	Automatic Aid High Rise Fire
37	Object down in Roadway	13	MVC with Entrapment
30	Powerlines burning	10	Grass Fire

## EMS Type Calls

176	Sick Person	20	Diabetic Emergency
145	Fall Victim	18	Overdose/Poisoning
80	Unconscious Person	14	Allergic Reaction
78	Difficulty Breathing	10	Abdominal Pain
59	Medical Alarm	9	Cardiac/Respirator Arrest
55	Unknown Type EMS	8	Back Pain
51	Chest Pain	8	Heat/Cold Exposure
39	Stroke	8	Possible DOS
38	Heart Problems	8	Traumatic Injury
36	Psychiatric Emergency	6	Choking
35	Injured Person	4	Child Locked in Vehicle Not Running
32	Seizures	4	Headache no stroke symptoms
23	Hemorrhage/Laceration		